SAN JUAN COUNTY Public Hospital District No. 1 SUMMER 2022 NEWSLETTER





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# Management Update

The hospital district has had a busy year! Since our acquisition of the Village at the Harbor in March, we've worked hard to improve care for residents, and to expand care. So far, we are beating the budget projections we created in November 2021 as part of our lid lift proposal for long-term care. Some of our accomplishments include:

- Managed the complex integration of the facility into the hospital district – from payroll, accounts payable, and accounts receivable – to IT systems, care management software, and public relations tools like Facebook and the website
- Added two full-time nurses and an Assistant Administrator
- · Provided benefits and retirement for employees
- Purchased a wheelchair accessible van to build a concierge program for residents
- Put together an equipment and capital improvement plan to resolve deferred maintenance issues
- Increased occupancy and created a more stable workforce
- Begun pre-planning for an expansion to add capacity, especially for low-income residents

These steps are building a strong foundation for the long term care programs that we have planned, from eventually adding Medicaid bed capacity to building home care programs.

## Village at the Harbor is Hiring!

### Resident Assistant

Full or part-time positions are available, with pay starting between \$18-21 per hour + benefits & retirement.

### Dishwasher & Server

This position is Saturday and Sunday only only from 11:30-2:30pm, pay starts between \$16-17 per hour.

For full details and how to apply please visit www.villageattheharbor.org/careers







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Left, T.J. Bishop, New Operations Chief and Training Officer; Right, Joshua Corsa, Medical Director at San Juan EMS

# San Juan Island EMS Welcomes New Assistant Chief of Training and Operations, T.J. Bishop

San Juan Island EMS would like to officially welcome our new Assistant Chief of Training and Operations, T.J. Bishop! We feel incredibly lucky to have Chief Bishop.

In his military career, he was an Infantry Squad leader, and served in the Special Forces and the Old Guard. He was also an SF Medical Sergeant and Chief Instructor in the US Army reserve.

In his civilian life, Chief Bishop has been a paramedicfirefighter since 1997. He has served as a Division Chief of EMS, as the course director of AHA Training, a Medical Services Officer, Tactical Paramedic with SWAT, ALS Training Coordinator, and Assistant Fire Chief of EMS and Safety. He's worked in hospital districts, fire districts, and military units.

We are extremely grateful to have attracted a candidate of his caliber and are looking forward to his official start date on May 29th, 2022. EMS Administrator and Hospital District Superintendent, Nathan Butler, said, "each of our top three candidates were put through a full

day of rigorous testing. TJ's testing day fell on the day of the Spring Street Fire; we had been up all night. He took the events in stride with professionalism and patience. From the moment he started his major trauma scenario, I realized we were probably going to hire him. I am so grateful he accepted."

Please give a warm welcome to T.J. Bishop and his family, who will be moving from Long Beach, Washington!

## El SME de la Isla de San Juan da la bienvenida al nuevo Jefe Adjunto de Instrucción y Operaciones, T.J. Bishop

El Servicio de Emergencias de la Isla de San Juan quiere dar la bienvenida oficial a nuestro nuevo Jefe Adjunto de Instrucción y Operaciones, T.J. Bishop. Nos sentimos increíblemente afortunados de poder contar con el Jefe Bishop.

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San Juan Island Emergency Medical Services 1079 Spring Street Friday Harbor, WA 98250

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HEART OF THE HARBOR



Polly Haeger has been a resident of the Village at the Harbor for over six years. On April 4th, 2022, we had the opportunity to sit down with her and talk about her life and how she found herself at the Village.

Polly considers herself a country girl; she was born and raised in Kentucky and has a strong appreciation for her roots. Polly grew up on a farm and recounted how she loved the tall grass and open fields, especially when she was riding her horses. She grew up around animals, and her admiration for them is something she has carried with her throughout her entire life.

Polly met her husband Vernon at 22, he had just graduated from pharmacy school. As a young pharmacist with a growing family, Polly and her husband acquired the local drug store in the heart of town and made a life of their own in Kentucky. Polly recounted how part of this included the building of their home, she stated, "my husband and I planned to never move out of that home, I would've liked to die there. There were custom touches in that house that were built in just for us by our friend, it truly was a home".

As the years passed, Polly started feeling unsafe living in her home in Kentucky alone. It was at this point that Polly and her daughter decided it was time for Polly to move. They chose the Village at the Harbor because it was close to her daughter, in a small community, and allowed her companion dog; three things Polly appreciated most about her relocation. Polly mentioned on numerous occasions throughout her interview that she, "never wanted to leave home, but the Village is the only place I'd want to be other than my home".

Since living at the Village, Polly has enjoyed exercising and painting. Painting has become one of her favorite hobbies, and her art can be found throughout the building. Polly most appreciates that the Village doesn't feel like a hospital, but rather a community.

Thank you, Polly, for letting us share your story.

#### LIGHTS & SIRENS

#### Bienvenida T.J. Bishop ~ Continuación de página 4

En su carrera militar, fue jefe de escuadrón de infantería, y sirvió en las Fuerzas Especiales y en la Vieja Guardia. También fue sargento médico de las Fuerzas Especiales e Jefe de Instrucción en la Reserva del Ejército estadounidense.

En su vida civil, el Jefe Bishop ha sido paramédicobombero desde 1997. Ha trabajado como Jefe de División de SME, como Director de Curso de Instrucción de la AHA, como Oficial de Servicios Médicos, como Paramédico Táctico con el SWAT, como Coordinador de Instrucción de SVA y como Jefe Adjunto de Bomberos de SME y Seguridad. Ha trabajado en distritos de hospitales, distritos de bomberos y unidades militares.

Estamos muy agradecidos por haber atraído a un candidato de su calibre y nos alegramos de que se uniera a nosotros el 1 de junio de 2022. El Administrador del SME y Superintendente del Distrito Hospitalario, Nathan Butler, dijo que "cada uno de nuestros tres mejores candidatos fue sometido a un día completo de pruebas rigurosas. El día de las pruebas de TJ cayó en el día del incendio de Spring Street; habíamos estado despiertos toda la noche. Se tomó los acontecimientos con profesionalidad y paciencia. Desde el momento en que empezó su escenario de trauma mayor, me di cuenta de que probablemente íbamos a contratarlo. Estoy muy agradecido de que haya aceptado".

¡Por favor, demos una cálida bienvenida a T.J. Bishop y a su familia, que están en proceso de mudarse desde Long Beach, Washington!

**AED Checkup** 

## Do you have an AED?

San Juan Island EMS is in the process of updating our AED log. Please email hjohnson@sanjuanems.org if you are interested in an EMT checking your AED to make sure it's fully functional.